

# Acing Your Interview

Morrisville State College Office of Career Services 318-319 Crawford Hall



## In this presentation you'll learn:

- the purpose of an interview
- types of interviews and interview formats
- steps to take in preparing for an interview
- the contents of a traditional interview
- what to do after the interview
- how to work with Career Services to ensure your success



#### Purpose of an interview: jobseeker

- convey your relevant qualifications and interest in this specific position with this specific employer
  - conversation must be focused on this audience, not just general summary!
- learn more about the position and where you can contribute
  - what value can you add?
- determine if the opportunity is a good fit for your skills, interests, and goals
- obtain an offer, or be invited to the next round of interviews (if applicable)

# Purpose of an interview: employer

- evaluate if you have the relevant qualifications and interests to succeed in the job
  - may also consider if you have the aptitude and interest in developing any required skills that you don't already have
- evaluate if you are motivated to do the job for them
- evaluate if you are a good fit with the organization and/or group you'll be joining
  - you can have the best skill levels of all candidates, but still not get an offer if you're not the best fit for the business or team culture



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# Types and formats of interviews

#### types

- traditional
- behavioral
- case

#### formats

- in-person
- telephone
- Skype
- individual
- panel
- group
- presentation
- Twitter



### Before the interview

- know your story
  - review your résumé, cover letter, and notes from any previous contact with the employer
  - get comfortable telling your story
    - do a mock interview or interview prep session with Career Services
    - prepare possible questions in advance and practice, practice, practice your responses
  - practice waling the interviewing through your portfolio, if applicable
- create a list of questions for the interview
- map out the logistics of your visit



#### Before the interview

- assemble your interview wardrobe
  - use our on-line <u>"Dressing for Success" handout</u> as a guide
  - both men and women: well-fitted, dark-colored suit, with dress shirt, belt (if applicable), polished shoes
    - all clothing should be neatly pressed
    - clothing does not need to be new, but does have to be in good shape and fit well
  - accessories should be modest in size and limited in number
  - grooming should be impeccable
- create your reference list and/or speak with your references
  - see our <u>"Compiling Your Reference LIst" handout</u>



#### Before the interview

- know the job and industry
  - job description from employer
  - our <u>"What you should know about a job, career field, and industry" handout</u>
  - resources on the <u>"Get Started" page</u> on the Career Services site
  - your network: faculty, alumni, references, etc.
- know the employer
  - the most frequent complaint from employers is that candidates don't know anything about their organization!
  - our <u>"What you should know about an employer</u>" has questions and resources
  - your network: faculty, alumni, references, etc.
- know your interviewers
  - Google search, LinkedIn
  - your network: faculty, alumni, references, etc.



## Day of the interview

- eat a good breakfast and don't drink too much caffeine!
- review your résumé, cover letter, job description, interviewer profiles, and portfolio
- bring a couple of extra copies of your résumé and your reference list
- allow extra time for travel
- be mindful of your behavior anywhere within the vicinity of the employer or interview



## At the interview

- check your grooming when you arrive, and as the day progresses, if applicable
- shake hands firmly, smile appropriately, make eye contact when speaking
  - be polite to everyone you meet
- listen carefully and actively
- show enthusiasm, confidence, and poise
- connect the dots between your qualifications and the employer's needs



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# At the interview (cont'd)

- own your accomplishments now is not the time for modesty!
- respond to the questions asked if you have any doubts, ask
- claim only the current level of skill you possess
- speak positively about previous and current employers, faculty, academic institutions
- keep your answers to 1 ½ to 2 minutes, unless you get signals from the interviewer to go longer



# Anatomy of a traditional interview

- icebreaker
- questions from employer
- questions from interviewee
- close



#### Icebreaker

"So, tell me about yourself" is the most common icebreaker

- your response should be 45 to 90 seconds long and oriented towards the position you are interviewing for
- can include
  - academic experiences, particularly those that relate to your career interests
  - one or two relevant significant, relevant accomplishments from an internship or job
  - strengths demonstrated by those accomplishments and how they relate to the position for which you are applying
- should not be a summary of your entire life, or of your résumé

## Tell me about yourself example

"I'm an Applied Psychology senior at Morrisville with a strong interest in Marketing. I've pursued this interest in class projects such as xxx, in which I (micro description of responsibilities and/or achievement) and my role as marketing chair for xxx club, where I xxx. Last summer, I interned in marketing research at YNN in Syracuse in which I (micro description of responsibilities and/or achievement). I am eager to continue building on my interest and experience in marketing since it is such a good fit for what I'm good at and what I like to do."

# Typical questions from employer

- why are you interested in (the position)? (the employer)?
- why do think you are qualified for this position?
- why did you choose Morrisville? Your major?
- what are your strengths? Your weaknesses?
- walk me through your résumé .
- tell me something about yourself that is not on your résumé or cover letter.
- where do you see yourself in five years?
- questions related to your GPA or academic performance.
- questions related to a skill or experience you don't have that they are seeking.
- have you had any setbacks? How have you dealt with them?



# Typical questions from interviewee

- more information about something you learned from your pre-interview research
- about the interviewer that you could not have found from your research
- follow up on information provided in the interview
- do not ask about salary, time off, benefits, etc.
  - this could open the door to negotiating, which you don't want to do until you have the offer



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#### Close of the interview

- repeat your interest in the position and employer
- inquire about the next step in the process
- request permission to follow up within the indicated timeframe
- secure the interviewer's business card



### After the interview

- make notes about the interview in the event there is a future interview or you need clarification before you accept an offer
- send a thank you note within 24 hours
- touch base with your recommenders about the interview
- contact the interviewer at the indicated timeframe
  - telephone is preferred, although e-mail may be appropriate if all other contact has been by e-mail
  - inquire as to whether you can provide any additional information
  - reiterate your interest in the position and request if you can follow up again



## Best practices for interviewing

- make sure your résumé and cover letter accurately and fully demonstrate your key qualifications
- do a mock interview even before you get an interview
- prepare, prepare, prepare, then prepare some more
- be confident, but not arrogant
- don't discuss salary, benefits, vacation unless asked
- write a thank you note
- follow up, follow up, follow up



# Partnering with Career Services

- editing and tailoring your résumé and cover letter before you apply
- researching a job title, career field, and industry
- researching an employer
- developing and honing your elevator pitch and response to "tell me about yourself"
- crafting answers to specific question about your education, experience, skills, GPA
- practicing your responses in a mock interview



## Partnering with Career Services

- identifying alumni or other contacts in the organization or industry
- assessing who you should include as references
- debriefing after the interview to determine next steps
- writing a thank you note
- following up with the employer after your interview
- reaching out for feedback if you don't get the offer



## Next Steps

#### Make an appointment to speak 1/1

30 minutes for interview prep, 1 hour for mock interview call 315.684.6615 or stop by 318 Crawford (please note that appointments cannot be made by e-mail)

#### **Stop by Drop-in Hours:**

15 minute, first-come, first-served sessions read your weekly "This week in Career Services" e-mail and check the campus calendar for times and locations

#### Come to a workshop

read your weekly "This week in Career Services" e-mail and check the campus calendar for times and locations

#### Visit our website:

www.morrisville.edu/careerservices/guides.aspx